PATIENT SURVEY RESULTS 2014

1. How old are you?
2. Do you have any disabilities?
3. What Is your ethic origin?
4. How would you describe your experience with ringing the practice.
5. How would you describe your experience of getting an appointment?
6. How would you describe your experience of getting an appointment with the practice nurses?
7. If you have an urgent medical condition, can you see or speak to a doctor or nurse at the practice on the same day?
8. If you have attended accident and emergency in the last year, did any of the following contribute to your decision to go there?
9. Sometimes we all need some health advice or information urgently, what is the first source of information you try when you do?
10. Do you know how to make a suggestion, comment or complaint regarding the doctors surgery?
11. Which of the following ways would you like to receive information from the practice?